

## WALKER PARK – SPLASH PAD FAQ

### **1. When does the Splash Pad open?**

*Saturday May 27<sup>th</sup>! Splash Pad will be FREE on the Memorial Day Weekend (May 27<sup>th</sup>-29<sup>th</sup>)  
Charging will start on May 30<sup>th</sup>.*

### **2. What are the Splash Pad Hours?**

*Summer Hours: Memorial Day weekend-July 31<sup>st</sup>.*

- *Sunday: 1-7pm*
- *Monday-Friday: 10am-11am (Toddler time for 5 & under); 11am-7pm*
- *Saturday: 10am-7pm*
- *Saturday Party Bookings: 11:30am-1:30pm, 2pm-4pm, 4:30pm-6:30pm*
- *Sunday Party Bookings: 1:00pm-3:00pm, 3:30pm-5:30pm*
- *Sunday- Saturday Private Party Bookings: 7pm-9pm*

*School Hours: Starts August 1<sup>st</sup>*

- *M-TR 3:30pm-7pm*
- *Fri 10am-7pm*
- *Toddler time 9am-10am*
- *Sat/Sun Hours-Same*
- *If we can get an adult to work daytime hours, we will open more during the week.*

### **3. What are the fees?**

- *Daily Pass Fee: \$2.00 per child*
  - *Adults are Free with Paid Child*
- *Resident Season Pass: \$40.00*
  - *Up to 4 children (ages 12 & under)*
  - *\$10 for each additional kid*
- *Non-Resident: \$80.00*
  - *Up to 4 children (ages 12 & under)*
  - *\$10 for each additional kid*
- *Splash Pad Season 2023 Early Bird Season Pass (\$10 off)*
  - *The month of May*
- *Party Rental: During Normal Splash Pad Hours*
  - *Must be booked and paid for prior to rental date at Atoka Town Hall*
  - *2 Pavilions are available to be rented outside the Splash Pad*
  - *Resident: \$80 (2 hours) each*
  - *Non-Resident \$100 (2 hours) each*

- Includes up to 40 kids
- Birthday festivities must take place at the Pavilion right OUTSIDE the Splash Pad.
- *Private Party Rental: 2 hours & up to 75 people*
  - Must be booked and paid for prior to rental date at Atoka Town Hall
  - Resident: \$150.00
  - Non-Resident: \$170.00
- *Groups: Will have to call & schedule groups. Group pricing can be made available for 20 or more.*

#### **4. Is there a charge for a child under 1?**

*If any adult is coming into the Splash Pad with ONLY a child Under 1, you will be charged \$2 for the child. If you are coming with multiple children and the Under 1 will not be using the Splash Pad, there will be no charge for the Under 1 child.*

#### **5. Is the Splash Pad going to be FREE at any time?**

*The Splash Pad will be FREE on Tuesdays from 4pm-7pm ONLY starting June 6<sup>th</sup>-September 26<sup>th</sup>. We are looking at having businesses sponsor some days throughout the summer and we will update as that becomes available.*

#### **6. Was the Splash Pad built with a grant?**

*Yes. An LPRF Grant did help cover the initial cost and installation of the Splash Pad. However, it does not provide funding for the yearly maintenance, repairs, renovations, and upgrades now that it is established.*

*We are allowed to charge for the Splash Pad, and we do have to charge everyone. Due to the Splash Pad being a part of a grant we cannot offer it free to Atoka Resident's and ONLY charge Non-Residents. However, any charge that we do impose on an Atoka Resident can be up to double for a Non-Resident.*

#### **7. How do you purchase a season pass?**

*You can purchase a pass at [www.atokaparksandrec.com](http://www.atokaparksandrec.com). You will click Programs and it is under Walker Splash Pad. If you have never registered for anything before through us, you will need to create an account. You can click login by the pass selection. From there you can either login in or click New Account and follow that process. You will be able to select that pass, check out, and pay with a debit/credit card.*

*Cash or Check? Create your account ONLY and then come see us Monday-Friday from 8am-5pm at Atoka Town Hall.*

*A photo ID will be required to match up with your season pass at the Splash Pad.*

#### **8. Where do you pick up your season pass you purchased online?**

*You can pick up your pass Monday-Friday from 8am-5pm at Atoka Town Hall prior to your first visit to the Splash Pad.*

**9. How will your residency be verified?**

*When you come to pick up your season pass you will be required to show proof of residency in the form of a driver's license, utility bill, credit card statement, lease agreement, or mortgage statement.*

**10. Where do you get a daily pass?**

*Daily passes will be purchased at our concession stand located by the Splash Pad at Walker Park. Cash and Cards are accepted, and the child will receive a wristband for the day that they must wear while they are there. You may come and go as you please for that day. Your wristband will have a date and time on it for verification.*

**11. Why charge now?**

*This year will be the 10<sup>th</sup> year of existence and 9<sup>th</sup> year of being in service (COVID year it was closed). Just like with anything expensive that is purchased, at a certain point there must be more done than general maintenance to keep it working properly and presentable to the public. The current budget covers the cost of chemicals, water, electricity, and very minor repairs. Charging will allow the Parks Department to work on major repairs, renovations, and upgrades along with supervision/staff in the years to come. Otherwise, additional funds would have to come from tax dollars of just Atoka Residents. Charging will allow us to receive funds from those that are utilizing the Splash Pad from all areas and not burden all Atoka Residents.*

**12. How much does it cost to run the Splash Pad?**

*There are many costs to run the Splash Pad but here are a few of the bigger items:*

*Staff- \$12,000-\$15,000 per season*

*Chemicals-\$2,000-\$3,000 per season*

*Utilities- \$5,000-\$8,000 per season*

*Small Repairs- \$2,000-\$6,000 per season*

**13. Will concessions still be available?**

*Yes. The concession stand will be open during the scheduled Splash Pad hours. We will also have some Food, Ice Cream, and Sno Cone Trucks scheduled on Saturdays throughout the summer. We will announce these on the Atoka Parks and Recreation Facebook page.*

**14. Will there be a park employee on duty?**

*Yes. We will always have at least (2) employees on staff during SP hours. One will be stationed in the stand for concessions and daily passes. Another will be stationed at the gate/in the Splash Pad.*

### **13. Will revenue generated offset the cost of hiring additional employees?**

*Currently (2) employees are budgeted to cover the Splash Pad each summer. Revenue generated will help with this cost along with needed maintenance, utilities, supplies, renovations, upgrades, and additions to the Splash Pad.*

### **14. The charge is for the Splash Pad, not the park?**

*Correct. We will be ONLY charging for the Splash Pad. The playground, soccer fields, sand volleyball, walking trails, and bathrooms facilities will be available to the public at NO charge. Concession stand will also be available to the public,*

### **15. Are Town of Atoka taxes are paying for the Splash Pad?**

*The Splash Pad from 2013-2020 was solely funded through Atoka taxpayer dollars/general fund. In 2021 we started charging for Birthday parties and offering Private Parties as a start to help with the cost of the Splash Pad. Tax dollars alone are not enough to properly care for the facility. For further information you can find our budget information on [www.townofatoka.com](http://www.townofatoka.com).*

### **16. What are the Splash Pad Rules?**

- Children must remain in visual contact of supervising adult.
- Children under 12 must always be supervised.
- Appropriate attire must always be worn. Appropriate footwear is recommended.
- For your safety, do not hang, swing, climb, or pull on the splash pad equipment.
- No running or horse play is permitted. Individuals engaging in unsafe or disruptive behavior will be required to leave the splash pad.
- Food or drinks are not permitted within the water zone of the splash pad.
- A drinking fountain is provided near the restroom building. Water discharge from the Splash Pad is not intended for consumption.
- This splash pad uses treated, recirculated water. Restrooms are provided nearby for your use.
- Children 3 & under or not potty trained must wear a swim diaper.
- In case of thunderstorms, lightning, or severe weather of any kind, vacate the splash pad facility.
- The splash pad facility is designed to be ADA compliant. Guests of all abilities are welcome and encouraged to enjoy the facility.
- Alcoholic beverages, illegal substances, tobacco products (including smokeless tobacco, e-cigarettes, and “vape” devices), and any paraphernalia associated with use or consumption of such substances are NOT permitted in the facility.
- No spitting or discharging bodily waste on the Splash Pad.
- Only clearly identified service animals are permitted. All other animals are not allowed.

- The following are not permitted inside fenced splash pad area:
  - Weapons; glass jars or bottles; pets; toys including water balloons, beach balls, noodles, cups, buckets, water guns, etc.; skateboards; skates; rollerblades; bicycles; scooters; motorized vehicles of any kind.
- Use of the Splash Pad outside the posted hours of operation is prohibited.
- Atoka Parks and Recreation reserves the right to close the Splash Pad without notice due to inclement weather or other issues.
- The Town of Atoka and its staff reserves the right to interpret and enforce additional rules that they deem necessary.

**17. Will there be any “Rain Checks” in the event of bad weather or equipment malfunctions that cause us to close the Splash Pad?**

*If you have purchased a daily pass and we must close the pad for any reason prior to (1) full hour of admittance, we will issue rain check passes at the concession stand.*

**18. If I have a season pass, do I need to bring anything else?**

*You will need a Photo ID to match the name on your season pass.*

**19. Can I bring my dog (or any animal) into the Splash Pad?**

*No. Animals are not permitted in the Splash Pad*

**20. What if there is a problem during my visit?**

- *Find the attendant in the Splash Pad or in the concession stand and let them know of your issue.*
- *Message the Atoka Parks and Recreation Facebook page.*
- *Call 901-837-5306 and leave a voicemail (we check these often).*
- *If it is an emergency, call 911.*